

Deliver to
Serbia

All ▾

Search Amazon

EN ▾

Hello, sign in
Account & Lists ▾

Returns
& Orders

0

All Today's Deals Customer Service Registry Gift Cards Sell

Help & Customer Service

◀ All Help Topics

Alexa & Alexa Device Terms

- Device Warranty for Alexa Devices and Accessories
- Device Warranty for Smart Home
- Echo Buds Battery Life Testing Information
- Alexa Emergency Assist - Emergency Contacts FAQs
- Alexa Emergency Assist - Sound Detection FAQs
- Alexa Emergency Assist - Urgent Response FAQs
- Alexa Emergency Assist – Testing Urgent Response and Sound Detection
- Learn More About Your Sweat Resistant Echo Buds
- Learn More About Your Sweat and Water Resistant Echo Frames and Carrera Smart Glasses
- Learn More - Do Not Send Voice Recordings
- About Find My
- Amazon Sidewalk Privacy and Security Whitepaper
- Legal & Compliance
- Children's Privacy Disclosure
- Learn How We Use Alexa Geolocation Data and How to Delete It**
- Fire Phone Terms
- Ring Terms of Service
- Alexa Shopping List Savings Program
- Declarations of Conformity for Alexa Devices and Accessories
- Declarations of Conformity for Smart Home Devices

Quick solutions



Devices & Content
Deliver books, apps to your device



Digital Purchases
View purchased books & apps



Your Subscriptions
Edit payment info



1-Click Settings
Change your address



Digital & Device Forum
Ask the community

Find more solutions

[Digital Services and Device Support](#) › [Amazon Device and Digital Services Terms, Warranties, and Notices](#) › [Alexa & Alexa Device Terms](#) ›

Learn How We Use Alexa Geolocation Data And How To Delete It

We collect your geolocation data only if you grant the Alexa app permission to access it from your device. We use this data to provide location-based recommendations, such as weather, traffic, and restaurants, to enable location-based features such as Find My, and to improve the accuracy of Alexa services. You can disable location sharing with the Alexa app at any time through your device's location sharing settings. You can also request deletion of geolocation data for each device where you have installed the Alexa app by going to Your Account > Manage Your Content and Devices > Alexa.

Submitting a geolocation data deletion request will not delete:

- geolocation data used by the Find My feature, which can be deleted by going to Your Account > Manage Your Content and Devices > Echo and choosing a Find My-enabled device,
- location-based services you have enabled (such as Routines or Reminders, which can be deleted by visiting the [Routines](#) or [Reminders](#) pages),
- location-based responses provided by Alexa, which can be managed through Alexa App Settings > Alexa Privacy > Review Voice History or at [Alexa privacy settings](#),
- data stored by non-Alexa services that you have granted permission to use your location data (such as Alexa skills, which can be managed through Alexa App Settings > Alexa Privacy > Manage Skill Permissions and Ad Preferences or at [Alexa privacy settings](#)), or
- data shared by the Alexa Emergency Assist feature with urgent response providers or your emergency contacts. You can unsubscribe from this feature at any time through Your Account > [Memberships & Subscriptions](#).

Was this information helpful?

Yes

No

Contact Us

Back to top

Get to Know Us

- Careers
- Blog
- About Amazon
- Investor Relations
- Amazon Devices
- Amazon Science

Make Money with Us

- Sell products on Amazon
- Sell on Amazon Business
- Sell apps on Amazon
- Become an Affiliate
- Advertise Your Products
- Self-Publish with Us
- Host an Amazon Hub
- › See More Make Money with Us

Amazon Payment Products

- Amazon Business Card
- Shop with Points
- Reload Your Balance
- Amazon Currency Converter

Let Us Help You

- Amazon and COVID-19
- Your Account
- Your Orders
- Shipping Rates & Policies
- Returns & Replacements
- Manage Your Content and Devices
- Help

English

\$ USD - U.S. Dollar

United States

Amazon Music Stream millions of songs	Amazon Ads Reach customers wherever they spend their time	6pm Score deals on fashion brands	AbeBooks Books, art & collectibles	ACX Audiobook Publishing Made Easy	Sell on Amazon Start a Selling Account	Veeva Shipping Software Inventory Management
Amazon Business Everything For Your Business	AmazonGlobal Ship Orders Internationally	Home Services Experienced Pros Happiness Guarantee	Amazon Web Services Scalable Cloud Computing Services	Audible Listen to Books & Original Audio Performances	Box Office Mojo Find Movie Box Office Data	Goodreads Book reviews & recommendations
IMDb Movies, TV & Celebrities	IMDbPro Get Info Entertainment Professionals Need	Kindle Direct Publishing Indie Digital & Print Publishing Made Easy	Prime Video Direct Video Distribution Made Easy	Shopbop Designer Fashion Brands	Woot! Deals and Shenanigans	Zappos Shoes & Clothing
Ring Smart Home Security Systems	eero WiFi Stream 4K Video in Every Room	Blink Smart Security for Every Home	Neighbors App Real-Time Crime & Safety Alerts	Amazon Subscription Boxes Top subscription boxes – right to your door	PillPack Pharmacy Simplified	